



FLOCERT
assuring fairness

FLOCERT GmbH
Bonner Talweg 177
53129 Bonn
Germany

Tel: +49 (0)228 2493-0
Fax: +49 (0)228 2493-120
email: info@flocert.net

United Organic Coffee Growers Ltd
Alex Samba
P.O.Box 806
Mbale
Uganda

4 January 2025
FLO ID: 25094

Dear Alex Samba,

We have the pleasure to inform you that, following the Fairtrade audit on 18 May 2024, your organisation, United Organic Coffee Growers Ltd, remains

FAIRTRADE CERTIFIED

for the following product(s): Coffee.

This means that you can continue trading under Fairtrade conditions until the end of the present certification cycle, end date of which is indicated on your certificate.

(Please note that we might carry out further audits within the certification cycle to assure continued compliance with the Fairtrade Standards.)

To access and download your Fairtrade certificate or your audit results and related documents, please log into the Intact Platform web portal (link referenced below).

- You will find your certificate under the tab *Certificate*.
- To access your audit results and related documents, go to the tab *Audit Status*, select the respective audit and click on *Documents* or *Audit Results*.
- You will also find a report providing a detailed breakdown of any non-conformities that might have been identified during the audit together with the corrective measures that have been implemented to correct them. You can use this audit report whenever you would like to share your detailed audit results with a third party. To access, go to the tab *Audit status*, select the respective audit and click on *Documents*. The document is called CERTAuditFullReport.

We recommend using the "Operator contact search" in Intact Platform regularly to ensure that your buyers and suppliers are also Fairtrade certified. You can also get automatically informed if the certification status of any trade partner changes, by setting this in FairMonitor. You can find our user guides in Intact Platform (link referenced below).

As a Fairtrade certified customer you have to report and verify your traded volumes in our online reporting system Fairtrace.

Certifier for



You can find useful information and news about Fairtrade certification on our website www.flocert.net, where you can moreover subscribe to our *Customer Newsletter* to be regularly updated about the latest changes in the Standards you have to comply with.

For any questions, please do not hesitate to get in touch with Chris Schmeling, your FLOCERT certification contact at c.schmeling@flocert.net or +255 787 422012.

We wish you all the best for your continued Fairtrade business.

Kind regards,



Thorsten Niklas
Director of Operations
FLOCERT GmbH

References:

- FLOCERT Audit Result List (*Intact Platform web portal : Audit status/ Audit results*)
- Intact Platform customer manuals : available in the Intact Platform (<https://www.flocert.net/intact-platform/>)
- Certification Contract